

# Gadget Insurance

## Insurance Product Information Document

**Company: AGS Pier GmbH**

**Product: Gadget Insurance**

Gadget cover is underwritten by Inter Partner Assistance SA, an insurance company regulated and authorised by the National Bank of Belgium, under number 0487, with a registered office at 166 Avenue Louise, 1050 Brussels, and Company number 0415.591.055. Inter Partner Assistance SA is authorised by the National Bank of Belgium and is regulated by the Central Bank of Ireland for conduct of business rules.

loveit coverit is a Division of AGS Pier GmbH, who are a Registered Intermediary, an insurance agent with authorisation according to § 34 d para. 1 GewO [German Trade Regulation] with registration number: D-DWGU-04155-44.

This document provides a summary of the key information relating to this insurance policy. Complete pre-contractual and contractual information on the product is provided in the full policy documentation.

### What is this type of insurance?

This cover will cover the cost of repairing or replacing your gadget if it is lost, damaged or stolen.



#### What is insured?

- ✓ Accidental damage
- ✓ Cracked Screens
- ✓ Liquid damage
- ✓ Theft
- ✓ Accidental loss of mobile phones (included within Premium cover)
- ✓ Mechanical Breakdown

Cover also includes:

- ✓ Accessories up to €300
- ✓ Airtime abuse for your device up to €10,000
- ✓ Worldwide cover



#### What is not insured?

- ✗ Any new claim for the device if there is already an ongoing claim which has not been finalised due to any outstanding referrals and/or is awaiting validation proof that has not yet been supplied
- ✗ Any claim where all reasonable precautions have not been taken
- ✗ Repairs carried out by third party repair centres not authorised or agreed for use by us.
- ✗ Repair costs for wear, tear and cosmetic damage to your gadget.
- ✗ The excess stated on your schedule
- ✗ Any loss or accidental damage where your device is not fitted with an active functioning SIM or where your network provider cannot verify the device has been in active use since the inception of the policy and up to the event giving rise to the claim



#### Are there any restrictions on cover?

- ! The device age limit must be less than thirty-six months old at policy inception and supported with a valid proof of purchase from a UK/ROI VAT registered company.
- ! For any claims made within the first 30 days of inception of your policy an additional excess of €40 for all accidental damage and liquid damage claims and €60 for every loss or theft claims will apply.
- ! You must be at least 18 years of age at the time of policy inception and an ROI resident.
- ! This is not a new for old insurance – replacements may be with refurbished items (replacements will be provided with a 12-month warranty).
- ! We will attempt to replace devices with one of the same colour but can't guarantee to do this.



## Where am I covered?

- Your policy will cover your gadget anywhere in the world providing the device was purchased within the UK/ROI.

Repaired or replacement handsets will be delivered only to a ROI address.



## What are my obligations?

You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.

You must follow our claims process which can be found in your policy documentation.



## When and how do I pay?

Monthly payments are made as a SEPA Direct Debit and annual policies can be set up either by Credit Card, Via SagePay, or as an annual SEPA Direct Debit.



## When does the cover start and end?

Your cover begins after the 14-day cooling off period, which starts on the date you purchase the policy.



## How do I cancel the contract?

By telephone, email or post. If you cancel your policy within 14 days from the date of purchase or the day on which you receive your policy documentation, whichever is the later. On the condition that no claims have been made or are pending, the premium will be refunded in full. If you wish to cancel after the 14 day cooling off period, please contact the organisation from whom you bought your policy